

Thales Enhanced Partner Portal

For Partner Users



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EPP User Guide Overview

Introducing the Sentinel EMS Enhanced Partner Portal, a powerful tool designed specifically for Distributors/Re-sellers to view important software entitlement information for themselves as well as their respective customers. It's a comprehensive solution for detailing entitlement information by orders, activations, and devices. In addition to providing separate detailed views, Distributors/Re-sellers have the ability to search and filter information by accounts they are affiliated to. Distributors/Re-sellers can export these details to a csv file when required, from each of these views. Partners can activate **offline** devices via activate buttons on behalf of their end customers.

User Access:

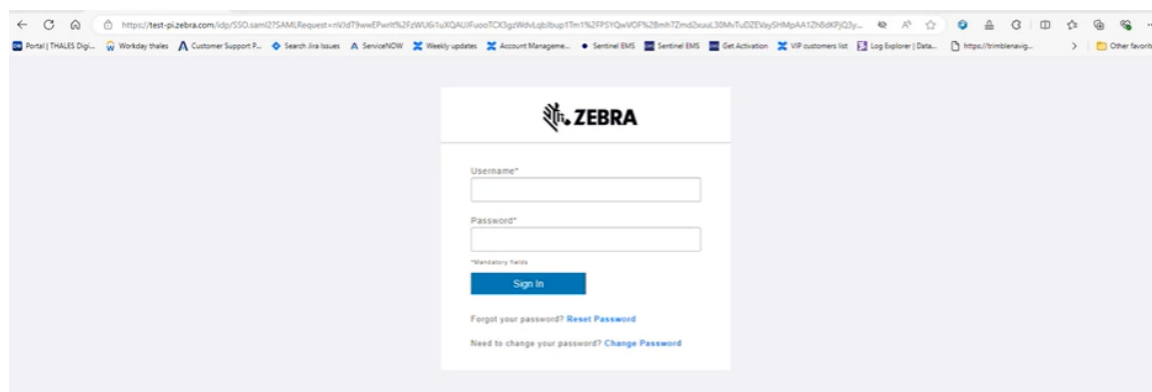
If your organization/account is a member of Zebra's Partner Connect program, please contact your Partner Administrator to grant/approve access to Zebra Software License Management or contact the Partner Interaction Center for more information.

NOTE: Users must have been granted access to the Thales Enhanced Partner Portal before login

Distributors/Re-sellers can access their Entitlements or activate licenses based on their requirements, for this user must use secure Single Sign-On (SSO) login

User can login by SSO credentials by using below url

EPP URL - <https://zebratechnologies.prod.sentinelcloud.com/epp/>



The screenshot shows a web browser window with the URL <https://test-gl.zebra.com/cdp/SSO.saml?Request=+R0dThwZPwrtN2ZvWU5GfUkQAUfUuo7CK3gRWdMgbltupT5n1N2FP5YQvV0F7N2BmhT2nd3xud33MAvFu02Z9ay5HMaAA12ndkFyQ3y...>. The browser's address bar and tabs are visible at the top. The main content area displays the Zebra logo at the top center. Below the logo is a login form with two input fields: "Username" and "Password". Below these fields is a blue "Sign In" button. Underneath the button, there are two links: "Forgot your password? Reset Password" and "Need to change your password? Change Password".

Once user updated SSO credentials and click on Sign In button, will be routing to landing page which has majorly four functionalities, those are

- Customer Inventory,
- My Inventory,
- A powerful Search option and
- Export CSV

and Zebra logo, Home icon, User details also available on the landing page as shown in below image.

Order Date	SO Number	PO Number	Contract Number	Badge ID	Product	Partners	End Customer Name	Activated	Available
Dec 16, 2024	SO12162024...	PO12162024	CO12162024	BDG-HNQ25TS4	Enterprise Browser Android Device Term License Expiration: Dec 15, 2025	ZT Reseller,ZT...	Zebra Internal	9	6
Nov 25, 2024	SO115251	PO115251	CN115251	BDG-2SJP3L02	ZSL Product H Expiration: Mar 5, 2027	ZT Reseller,ZT...	Zebra Internal	0	10
Oct 22, 2024	SO102224	PO102224	CN102224	BDG-BKKR393U	Enterprise Browser Android Device Term License Expiration: Oct 21, 2027	ZT Reseller,ZT...	Zebra Internal	1	3
Aug 7, 2024	SO115251	PO115251	CN115251	BDG-2SJP3L02	ZSL Product H Expiration: May 3, 2029	ZT Reseller,ZT...	Zebra Internal	0	10
Jun 14, 2024	SO06062024...	PO06062024...	CN06062024...	BDG-2SJP3L02	ZSL Product H Expiration: Aug 7, 2026	ZT Reseller,ZT...	Zebra Internal	0	10
Jun 7, 2024	SO06062024...	PO06062024...	CN06062024...	BDG-2SJP3L02	ZSL Product H Expiration: Dec 4, 2025	ZT Reseller,ZT...	Zebra Internal	0	10
Jun 7, 2024	SO06062024	PO06062024	CN06062024	BDG-2SJP3L02	ZSL Product H Expiration: Aug 17, 2026	ZT Reseller,ZT...	Zebra Internal	0	10

Customer Inventory Tab

Exclusively crafted for distributors and resellers, this feature provides comprehensive details on all products sold to Re-seller / Customers. Easily locate information using Sales Order (SO) or End Customer name fields. Customer Tab has below fields

- Order Date
- SO Number
- PO Number
- Contract Number
- Badge ID
- Product Details
- Partner
- End Customer Name
- Activated
- Available
- Export CSV option (download)

Customer Inventory My Inventory Search Export CSV									
<input type="checkbox"/> Show unavailable items									
Order Date	SO Number	PO Number	Contract Number	Badge ID	Product	Partners	End Customer Name	Activated	Available
Dec 16, 2024	SO12162024...	PO12162024	CO12162024	BDG-HNQ25TS4	Enterprise Browser Android Device Term License Expiration: Dec 15, 2025	ZT Reseller,ZT...	Zebra Internal	9	6
Nov 25, 2024	SO115251	PO115251	CN115251	BDG-2SJP3L02	ZSL Product H Expiration: Mar 5, 2027	ZT Reseller,ZT...	Zebra Internal	0	10
Oct 22, 2024	SO102224	PO102224	CN102224	BDG-BKKR393U	Enterprise Browser Android Device Term License Expiration: Oct 21, 2027	ZT Reseller,ZT...	Zebra Internal	1	3
Aug 7, 2024	SO115251	PO115251	CN115251	BDG-2SJP3L02	ZSL Product H Expiration: May 3, 2029	ZT Reseller,ZT...	Zebra Internal	0	10

Order Details Navigation: With just a click on the highlighted SO, user will be directed to the order details page (Activation page). Here, user can provide necessary information for himself or others, ensuring efficient processing of product requests

End Customer Details

Exclusively crafted for distributors and resellers, this feature provides comprehensive details on all products sold to Re-seller / Customers. Easily locate information using End Customer name fields. End Customer Tab has below fields

- Licenses
- Activations
- Devices

Licenses Tab has multiple fields, and this will be providing stringent data for Distributor/Re-Seller, It has below fields

- Status
- Order Date
- SO Number
- PO Number
- Contract Number
- Badge ID
- Product Key ID
- Product
- Activated
- Available
- Actions will be provided to download the details for records.

Note : If user click on SO again user will be router to Activation page (Order details page)

ZEBRA INTERNAL

Licenses	Activations	Devices								
<input type="checkbox"/> Show unavailable items										
Status	Order Date	SO Number	PO Number	Contract Number	Badge ID	Product Key ID	Product	Activated	Available	Actions
ACTIVE	Dec 16, 2024	SO12162024...	PO12162024	CO12162024	BDG-HNQ25TS4	4d4c4f9a-dc86-472f-889d-e54eaf85c9b9	Enterprise Browser Android Device Term License Expiration: Dec 15, 2025	11	4	Download
ACTIVE	Nov 25, 2024	SO115251	PO115251	CN115251	BDG-2SJP3L02	16faaff2-224e-4c2a-bc1c-c982fac44126	ZSL Product H Expiration: Mar 5, 2027	0	10	
ACTIVE	Oct 22, 2024	SO102224	PO102224	CN102224	BDG-BK9R393U	a281d91c-09b6-4575-804b-6bb0db2e85bf	Enterprise Browser Android Device Term License Expiration: Oct 21, 2027	1	3	
ACTIVE	Aug 7, 2024	SO115251	PO115251	CN115251	BDG-2SJP3L02	e771ca7f-1572-4618-959f-48afa368a669	ZSL Product H Expiration: May 3, 2029	0	10	

Activation Tab

Activation Tab will talk about products which were activated the licenses for particular product and it has multiple fields where user can able to find details for products., it has multiple below fields

- Activation Date
- Activated For
- Device Name
- Device ID
- Locking ID
- SO Number
- Product
- Activated
- License File

Customer Inventory: Customer Details

Customer Inventory My Inventory Search

ZEBRA INTERNAL

Licenses	Activations	Devices						
Activation Date	Activated For	Device Name	Device ID	Locking ID	SO Number	Product	Activated	License File
3/17/2025		Device_11525_3	Device_11525_3		SO12162024...	Enterprise Browser Android Device Term License Expiration: 12/15/2025	1	
1/24/2025		TEST123	TEST123	*1SL QQJA XNUW TWCS	SO12162024...	Enterprise Browser Android Device Term License Expiration: 12/15/2025	2	↓
1/24/2025		TEST123	TEST123	*1SL QQJA XNUW TWCS	SO12162024...	Enterprise Browser Android Device Term License Expiration: 12/15/2025	1	↓
1/24/2025		TEST123	TEST123		SO12162024...	Enterprise Browser Android Device Term License Expiration: 12/15/2025	1	

Device Tab

Device Tab has multiple fields as mentioned below and it will be providing activated devices data for the user

- Device Name

- Device ID
- Locking ID
- Product
- Activated

Customer Inventory: Customer Details

Customer InventoryMy InventorySearch

ZEBRA INTERNAL

LicensesActivationsDevices

Device Name	Device ID	Locking ID	Product	Activated		
TEST123	TEST123		Enterprise Browser...	1		
Activation Date	Activation ID	Product Key ID	SO Number	Product	Activated	License File
1/24/2025	6fd38b3f-b51b-4e95-abf9-b0f2b7f8f0ec	4d4c4f9a-dc86-472f-889d-e54eaf85c9b9	SO12162024...	Enterprise Browser Android Device Term License Expiration: 12/15/2025	1	
TEST123	TEST123		PTT License 1.0	1		
TEST123	TEST123	*1SL QQJA XNUW TWC5	Enterprise Browser...	3		
KDS_TCS1_11425	KDS_TCS1_11425	*1BEDAX9SU78HUNN	Enterprise Browser...	2		
KDS LLS 11425	KDS LLS 11425	*16NMPLCGJUXYWA8	Enterprise Browser...	4		

My Inventory Tab

Inventory Tab will talk about the entitlements which were activated for themselves (Distributor/Re-seller) most of the time this page will be blank as end customer is mandatory to view entitlement details.

The Tab has multiple below fields,

- Status
- Order Date
- SO Number
- PO Number
- Contract Number
- Badge ID
- Product
- Activated
- Available

Customer Inventory

My Inventory

Search

Export C

☐ Show unavailable items

Status	Order Date	SO Number	PO Number	Contract Number	Badge ID	Product	Activated	Available
EXPIRED	7/11/2024	SO12345121...		CN06062024	BDG-2S/JP3L02	ZSL Product H Expiration: 12/04/2024	0	10

Order Details Navigation With just a click on the highlighted SO, user will be directed to the order details page. Here, user can provide necessary information for himself or others, ensuring efficient processing of product requests

Activation Made Easy: Simply fill in the required details for product activation and lock-in options to ensure smooth transactions every time.

Note – This is a rarely used process to activate licenses only for OFFLINE Activation and don't use this for ONLINE activations

Activate

SPECIFY RECIPIENT

Specify the person who will be associated with this activation and receive the license file

Send license email to:

Me

Someone else

User Email*

SM8258@zebra.com

Time Zone:

(GMT-08:00) Pacific Time (US & Canada)

Customer Name*

Customer Name

Time Zone:

(GMT-08:00) Pacific Time (US & Canada)

Note: Activate and Download license file for OFFLINE Activation/Deployment only. Do not use for ONLINE activation

Product	Available	Enforcement	Quantity to Activate	Select A Variant
ZSL Product H Expiration: 12/04/2024	10	Sentinel RMS	1	ZSL Product H PraTest

Lock To

Device:

Existing

New

Device Name*

Order

Device ID*

Extended Custom*

Lock To

Device:

Existing

New

Device Name*

Device_11525_3

Device ID*

Device_11525_3

User Activation Data (Optional):

ABC

Cancel

Activate

Search Tab

Search Tab functionality is about searching for the details of the product or entitlement with various search options.

It has majorly provided Order and Activations Search Option

Once user selects Order search option – various search options provided.

Below are the search options

- Customer Name
- Sales Order
- Purchase Order
- Partner Name

- Product Key ID
- Product Name
- Order Date Range (from – To)
- Expiration Date Range (From – To)
- BadgeID
- Clear & Search Buttons

Orders

Activations

Customer Name	Sales Order Number	Purchase Order Number	Partner Name
Product Key ID	Product Name	Order Date Range From	Order Date Range To
Expiration Date Range From	Expiration Date Range To	Badge ID	

☐ Show All Assets

☐ Show Only Assets with Available Activations

Clear All

Search

Activation Search option also provides similar search functionality as Orders search.

Orders

Activations

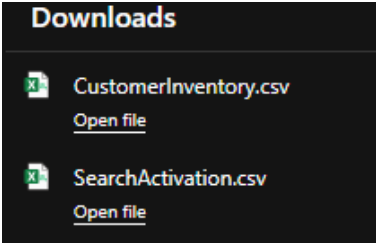
Customer Name	Sales Order Number	Purchase Order Number	Partner Name
Product Key ID	Product Name	Activation Date Range From	Activation Date Range To
Expiration Date Range From	Expiration Date Range To	Device Name	Device ID
Badge ID			

Clear All

Search

Export CSV

Tool Provide additional functionality where user can able to export data for Customer Inventory, My Inventory and search options
Once user clicks on the Export CSV button – it will be generating report in CSV format and download the report.



Activation Made Easy: Simply fill in the required details for product activation and lock-in options to ensure smooth transactions every time.

Note – This is a rarely used process to activate licenses only for OFFLINE Activation and don't use this for ONLINE activations

- End Customer Name:
- Channel Partner(s):
- Sales Order Number:
- Product Key ID:
- Purchase Order Number:
- Order Date: and

Customer Inventory: Order Details

Customer Inventory

My Inventory

Search

End Customer Name :

Zebra Internal

Channel Partner(s) :

ZT Distributor, ZT Reseller

Sales Order Number :

SO12162024##SO12162024SO12162024SO12162024

Product Key ID :

4d4c4f9a-dc86-472f-889d-e54eaf85c9b9

Purchase Order Number :

PO12162024

Order Date :

12/16/2024

Activate

SPECIFY RECIPIENT

Specify the person who will be associated with this activation and receive the license file

Send license email to:

Me

Someone else

User Email*

SM8258@zebra.com

Time Zone:

(GMT+00:00) Default

Customer Name*

Zebra Internal

Note: Activate and Download license file for OFFLINE Activation/Deployment only. Do not use for ONLINE activation

Lock To Option & Activation: Once user have provided the necessary product details, simply lock in their selections and activate them with ease.

As a partner, they usually activate the license for someone else (customer), So user has to select someone else option, and update email id and selects time zone from dropdown, then select the variant and update quantity to 1.

Note – User has to increase quantity only 1 (based on customer needs they can increase to more than one, this would be rare scenario)

Lock To – User needs to select option based his needs (Existing or New) update device name device id and Ethernet address

Once user update all above mandatory fields activate button will be enabling, Click on activate button – license will be activated, and confirmation message will be displayed as Activation completed! The assets have been activated successfully.

Activation Complete! The Assets have been activated successfully!