



# Release Notes – Zebra Conversion Package

## HE\_FULL\_UPDATE\_11-99-99.00-RG-U545-STD-HEL-04 Release (GMS)

### Highlights

This Zebra Conversion Package GMS release 11-99-99.00-RG-U545-STD-HEL-04 covers CC600, CC6000, ET51, ET56, L10A, MC20, MC9300, PS20, RZ-H271, TC52AX, TC52AX HC, TC21, TC21 HC, TC26, TC26 HC, TC52, TC52 HC, TC52x, TC52x HC, TC57, TC57x, TC72, TC77, TC8300, VC8300, WT6300.

**AVOID DATA LOSS WHEN UPDATING TO ANDROID 13**

[Read Migrating to Android 13 on TechDocs](#)

### Software Packages

| Package Name                                      | Description         |
|---|---------------------|
| HE_FULL_UPDATE_11-99-99.00-RG-U545-STD-HEL-04.zip | Full package update |
| ZebraFileGuardian_GMS_V1.17.apk                   | Android application |

### Zebra Conversion Package for migrating to Android 13 without data loss

| Current Source OS Versions present on device |                  |                  | * Zebra Conversion Package to be used | Notes  |
|--|------------------|------------------|---------------------------------------|--|
| OS Dessert                                   | Release Date     | Build Version    |                                       |  |
| Oreo   | Any Oreo release | Any Oreo release | 11-99-99.00-RG-U545-STD-HEL-04        | Android Oreo - For devices with LG version earlier than 01-23-18.00-OG-U15-STD, the device must be upgraded to this version or newer prior to beginning the migration process. |
| Pie  | Any Pie release  | Any Pie release  | 11-99-99.00-RG-U545-STD-HEL-04        | For Android Pie, the device must be upgraded to Android 10 or 11 to begin the migration process.   |
| A10  | Any A10 release  | Any A10 release  | 11-99-99.00-RG-U545-STD-HEL-04        |  |

|     |                                |   |                                |   |
|-----|--------------------------------|---|--------------------------------|---|
| A11 | May 2023 To March 2024 release | From LIFE GUARD UPDATE 11-35-05.00-RG-U00 till March 2024 | 11-99-99.00-RG-U545-STD-HEL-04 | <ol style="list-style-type: none"> <li>1. SD660 upgrades to A13 from lower OS dessert cause data reset due to encryption mismatch, hence ZCP is released to do selective data persistence in such OS upgrade cases, which is explained in the techdocs. <a href="https://techdocs.zebra.com/lifeguard/a13/">https://techdocs.zebra.com/lifeguard/a13/</a></li> <li>2. ZCP will be released in cadence of A11 LG MR release to make sure it is based upon the latest Security patches as per security team guidelines.</li> <li>3. Customers need to choose the right ZCP based on their source and target OS as mentioned in the tabular section of ZCP release notes.</li> </ol> |
|-----|--------------------------------|---|--------------------------------|---|

## LifeGuard Update 11-99-99.00-RG-U545

### o New Features

- Initial Release of Zebra Conversion Package.
- This package takes care of selective backup and restore of **MOST important application, data, and settings.** with certain limitations

### o Resolved Issues

- SPR-51295 – Migration Launcher optimizations
- SPR51305 – Resolved an issue where entire /sdcard contents back-up is failing when there is more data on /sdcard during ZCP conversion.
- SPR-52601 – Resolved Delta Package upgrade issue.

## Version Information

Below Table contains important information on versions

| Description          | Version  |
|----------------------|--|
| Product Build Number | 11-99-99.00-RG-U545-STD-HEL-04                       |
| Android Version      | 11   |
| Security Patch level | May 01, 2023   |
| Component Versions   | Please see Component Versions under Addendum section |

## Device Support



The products supported in this release are CC600, CC6000,ET51, ET56, L10A, MC20,MC9300,PS20, RZ-H271, TC52AX, TC52AX HC, TC21, TC21 HC, TC26, TC26 HC, TC52, TC52 HC, TC52x, TC52x HC, TC57, TC57x, TC72, TC77,TC8300, VC8300,WT6300.

## Known Constraints

- Refer to Considerations → Process Limitations section under [Migrating to Android 13](#)

## \*Advisory

- Administrator are advised to discard all ZCPs downloaded prior to March 6, 2024.
- If you have already used a ZCP prior to March 6, 2024, you can **only** apply a full-system image for the next update.

## Important Links

- [SDM660 A13 OS Update instructions](#)
- [Migrating to Android 13](#)
- [Zebra Techdocs](#)
- [Developer Portal](#)

## Addendum

### Component Versions

| Component / Description      | Version |
|------------------------------|---------|
| Zebra File Guardian          | 1.17    |
| Zebra Backup/Restore Service | 1.13    |

### Revision History

| Rev | Description     | Date          |
|-----|-----------------|---------------|
| 1.0 | Initial release | March 9, 2024 |