



## Product Warranty Exceptions List

Hardware is warranted for a period of twelve (12) months from date of shipment from Zebra unless listed below

Product Line	Product	Family Description	Hardware Warranty Duration
Zebra Intelligent Automation Solutions Products			
Machine Vision/Fixed Industrial Scanning	CV60	GigE and USB vision camera	36 months
Machine Vision/Fixed Industrial Scanning	FS10, FS20, FS4x, FS7xx, FS80, GS20	Fixed Bar Code readers	24 months
Machine Vision/Fixed Industrial Scanning	VS20, VS4X, VS70, NS42	Machine Vision Smart Cameras	24 months
Machine Vision/Fixed Industrial Scanning	CBL, Lght, Lens, Fltr, Brkt	Cables, Lenses, Lights, Filters, Brackets	1 month
Robotics Automation	Re-usable Crates	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Charge dock & Charge dock Accessories	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Joystick Accessory	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Localization Accessories (Precision Markers, Stickers, etc.)	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Carts, Cart Accessories, Shelves	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Conveyor Height Risers	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Service toolkit	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Safety flag	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Telematic data controller	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Conveyor Height Risers	Autonomous Mobile Robot - Accessories	3 months
Robotics Automation	Extra shelf & Accessories	Autonomous Mobile Robot - Flex Series	3 months
Robotics Automation	Research Base	Autonomous Mobile Robot - Accessories	1 month



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Product Line	Product	Family Description	Hardware Warranty Duration
<b>Zebra Asset Visibility Solutions Products</b>			
Supplies & Sensors	Barcode Supplies	Labels, tags, receipt, wristbands, and ribbon	12 months***
Supplies & Sensors	Z-Essentials Supplies	Labels	6 months***
Printing Solutions	ZC10L	ZC10L Printers and Supplies. See note regarding use of non-Zebra supplies in the ZC10L	12 months *****
Printing Solutions	ZXP Series 7	Direct-to-Card Card Printers, ZXP Series	24 months, including printhead
Printing Solutions	ZC100 ZC150 ZC300 ZC350	Direct-to-Card Card Printers, ZC Series	36 months, including printhead
Printing Solutions	ZXP Series 9	Retransfer Card Printers	24 months + lifetime warranty(**) on printhead
Supplies & Sensors	Aftermarket Printheads	Retransfer Card Printer Printheads	Lifetime warranty **
Supplies & Sensors	Color Ribbons Monochrome Ribbons	Color Ribbons Monochrome Ribbons	24 months
Printing Solutions	ZD120, ZP888, ZD220, ZD230, ZD888, ZD421, ZD621, ZD411, ZD611, ZD510	Desktop Printers purchased after June 28, 2020	24 months Printer See Printer Products, Printheads, on this page.****
Printing Solutions	All printers used in Linerless applications	All Printers used in Linerless applications. See note for Application Exceptions	Various****
Printing Solutions	ZE5x1	All Print Engines in EMEA region receive 24 month warranty. (Standard warranty in all other regions is 12 months)	24 months
Printing Solutions	ZQ511, ZQ521, ZQ511R, ZQ521R	Mobile Printers	24 months Printer, 12 month Battery See Printer Products, Printheads, on this page. ****
Printing Solutions	Printheads	All Printheads in EMEA, NA, and LA, excluding ZXP Series 9 Printheads and excluding Direct to Card Printheads. (For APAC printheads see Regional Warranty Exceptions)	1 Year or 1 Million Inches Warranty (Whichever is first) Products Purchased or received after April 11, 2021  6-Month Warranty Products purchased or received before April 12, 2021.



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Product Line	Product	Family Description	Hardware Warranty Duration
Printing Solutions	Spare Parts Kits	Service tools and service and maintenance parts to be used in conjunction with repair of Printer product. Includes main logic boards, motors, internal power supplies. Excludes Printheads and Aftermarket Kits Note: Chargers/ Power Supplies/ Cradles are not classified as spare parts and are therefore covered by the 1 year warranty	3 months
Printing Solutions	Aftermarket Kits/Accessories	Includes: Upgrade kits, platen rollers, ZebraNet Soft Goods: Soft cases, exoskeleton, hand straps, belt clips, shoulder straps, holsters Cables, non-powered mounts <b>Notes:</b> Upgrade kits purchased with printer will be covered for the duration of the printer warranty Chargers/Power Supplies/Cradles are not classified as aftermarket and are therefore covered by the 12 month warranty	1 month
Printing Solutions	ZSB-DP12, ZSB-DP14	ZSB Series Label Printers	24 months
Supplies & Sensors	UWT-1101	Dart Asset Tag	3 months
Supplies & Sensors	UWT-1200	Dart Badge Tag	3 months
Supplies & Sensors	UWT-1300	UWB Potted Tag	3 months
Supplies & Sensors	UWT-1301	UWB Round Potted Tag	3 months
Supplies & Sensors	DEMO-UWB	Dart UWB RTLS Demo Kit	3 months
Supplies & Sensors	Dart UWB Accessories	Includes mounts, antenna, power supplies, power cords, cable assemblies, etc.	3 months
Supplies & Sensors	TFF-1015	WhereTag III	3 months
Supplies & Sensors	TFF-2005	WhereTag IV	3 months
Supplies & Sensors	TFF-2015	WhereTag IV ST	3 months
Supplies & Sensors	TFF-2235	WhereCall V	3 months
Supplies & Sensors	TFF-2245	WhereTag IV BT	3 months
Supplies & Sensors	TFF-3110	WhereTag IV GT	3 months
Supplies & Sensors	DEMO-24730	Zebra ISO 24730 RTLS Demo Kit	3 months
Supplies & Sensors	WhereTag Accessories	Includes mounts, replacement batteries*, cable assemblies, etc.	3 months
Supplies & Sensors	WhereLAN Accessories	Includes Mounts, Antenna, Power Supplies, Power Cords, Cable Assemblies, etc.	3 months
Supplies & Sensors	WherePort Accessories	Includes Mounts, Power Supplies, Power Cords, Cable Assemblies, etc.	3 months
Supplies & Sensors	WhereWand Accessories	Includes Adapter Kits, Power Cords, Cable Assemblies, etc.	3 months
Advanced Location Technologies	MPACT-DEMO-KIT-5	MPact Demo Kit (with 5 Beacons)	3 months



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Product Line	Product	Family Description	Hardware Warranty Duration
Advanced Location Technologies	MPACT-MB2000-25-WR	Bluetooth Smart Beacons for Micro-Locationing with 2x AA Batteries (Pack of 25)	3 months
Advanced Location Technologies	MPACT-MB3000-05-WR	Bluetooth Smart Beacons for Micro-Locationing with USB (Pack of 5)	3 months
Advanced Location Technologies	MPACT-T1B10-250-WR	MPact Universal Beacon (Pack of 25)	3 months
Advanced Location Technologies	MPACT-T1B20-250-WR	MPact Tie-wrap Beacon (Pack of 25)	3 months
Advanced Location Technologies	MPACT-MB400X-01-WR	Bluetooth Smart Beacons for Micro-Locationing for Outdoor Applications	3 months
Advanced Location Technologies	MPact Accessories	Includes Mounts, Adapter Kits, Cable Assemblies, etc.	3 months
Advanced Data Capture	LS1203	General Purpose Handheld Laser	36 months
Advanced Data Capture	LS1203-HD	General Purpose Handheld Laser	36 months
Advanced Data Capture	LS2208	General Purpose Handheld Laser	60 months
Advanced Data Capture	DS2208	General Purpose Handheld 2D Imager	60 months
Advanced Data Capture	DS2278	General Purpose Handheld 2D Imager	36 months
Advanced Data Capture	DS4308	General Purpose Handheld 2D Imager	60 months
Advanced Data Capture	DS4308-HC	General Purpose Handheld 2D Imager	60 months
Advanced Data Capture	DS4800	General Purpose Handheld 2D Imager	60 months
Advanced Data Capture	DS4608	General Purpose Handheld 2D Imager	60 months
Advanced Data Capture	DS4678	General Purpose Handheld 2D Imager	36 months
Advanced Data Capture	DS8108	General Purpose Handheld 2D Imager	60 months
Advanced Data Capture	DS8178	General Purpose Handheld 2D Imager	36 months
Advanced Data Capture	DS8108-HC	General Purpose Handheld 2D Imager	60 months
Advanced Data Capture	DS8178-HC	General Purpose Handheld 2D Imager	36 months
Advanced Data Capture	CS4070	General Purpose Handheld 2D Imager	36 months
Advanced Data Capture	CS60	General Purpose Handheld 2D Imager	36 months
Advanced Data Capture	CS60-HC	General Purpose Handheld 2D Imager	36 months
Advanced Data Capture	LI2208	General Purpose Handheld Linear Imager	60 months
Advanced Data Capture	LI4278	General Purpose Handheld Linear Imager	36 months
Advanced Data Capture	DS9208	General Purpose Hands Free	36 months
Advanced Data Capture	DS457	General Purpose Hands Free	36 months
Advanced Data Capture	DS5502	General Purpose Hands Free	36 months
Advanced Data Capture	DS5502-LB	General Purpose Hands Free	36 months
Advanced Data Capture	MS47	General Purpose Hands Free	15 months
Advanced Data Capture	DS4308-P	General Purpose Hands Free	60 months
Advanced Data Capture	DS457	General Purpose Hands Free	36 months
Advanced Data Capture	DS9308	General Purpose Hands Free	36 months
Advanced Data Capture	DS9908	General Purpose Hands Free	60 months
Advanced Data Capture	DS9908-HD	General Purpose Hands Free	60 months
Advanced Data Capture	DS9908R	General Purpose Hands Free	60 months
Advanced Data Capture	DS9908R-HD	General Purpose Hands Free	60 months
Advanced Data Capture	DS7708	General Purpose Hands Free Slot Scanners	36 months
Advanced Data Capture	MP72	Multiplane Scanners	24 months



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Product Line	Product	Family Description	Hardware Warranty Duration
Advanced Data Capture	LI3608-SR	Rugged Scanners	36 months
Advanced Data Capture	LI3678-SR	Rugged Scanners	36 months
Advanced Data Capture	LI3608-ER	Rugged Scanners	36 months
Advanced Data Capture	LI3678-ER	Rugged Scanners	36 months
Advanced Data Capture	DS3608-SR	Rugged Scanners	36 months
Advanced Data Capture	DS3678-SR	Rugged Scanners	36 months
Advanced Data Capture	DS3608-ER	Rugged Scanners	36 months
Advanced Data Capture	DS3678-ER	Rugged Scanners	36 months
Advanced Data Capture	DS3608-XR	Rugged Scanners	36 months
Advanced Data Capture	DS3678-XR	Rugged Scanners	36 months
Advanced Data Capture	DS3600-KD	Rugged Scanners	36 months
Advanced Data Capture	DS3608-DP	Rugged Scanners	36 months
Advanced Data Capture	DS3678-DP	Rugged Scanners	36 months
Advanced Data Capture	DS3608-DPA	Rugged Scanners	36 months
Advanced Data Capture	DS3678-DPA	Rugged Scanners	36 months
Advanced Data Capture	DS3608-HD	Rugged Scanners	36 months
Advanced Data Capture	DS3678-HD	Rugged Scanners	36 months
Advanced Data Capture	DS3608-HP	Rugged Scanners	36 months
Advanced Data Capture	DS3678-HP	Rugged Scanners	36 months
Advanced Data Capture	MT20x0	Rugged Scanners	36 months
Advanced Data Capture	SE655, SE950, SE955, SE960 SE965, SE1524, SE2100 SE2707, SE3300, SE3307 SE3317, SE4100, SE4500, SE4600 SE4710, SE4750, SE4757, SE4760, SE4850, SE6700, CCSCN1, SE4720, SE4770, SE5500, SE5800	Scan Engine	15 months
Advanced Data Capture	CL4500	Decoder	15 months
Advanced Data Capture	PL3307	Decoder	15 months
Advanced Data Capture	PL4507	Decoder	15 months
Advanced Data Capture	PL5000	Decoder	15 months
Advanced Data Capture	PL6707	Decoder	15 months
Advanced Data Capture	SP72-H	SP72 Series Single-Plane Scanner	36 months
Advanced Data Capture	SP72-V	SP72 Series Single-Plane Scanner	36 months
Advanced Data Capture	SM72	SM72 Series Single-Plane Scan Module, OEM	15 months
Advanced Data Capture	Serialized Accessories	External Power Supplies	1 month
Advanced Data Capture	Serialized Accessories for Bar Code Scanner devices	Cradle/chargers	36 months
Advanced Data Capture	Non-Serialized Accessories	Stands/Cups/Lanyards/Mounts	1 month



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Product Line	Product	Family Description	Hardware Warranty Duration
Advanced Data Capture	Non-Serialized Accessories	Cables	1 month
Advanced Data Capture	NON-SERIALIZED BATTERIES	<b>Batteries for:</b> DS3578 - DS3578 SR, DS3578 HD, DS3578 ER, DS3578 DP LS3578 - LS3578 ER DS6878 - DS6878 SR, DS6878 HD, DS6878 DL, DS6878 HC, DS6878 FIPS LI4278 - LI4278 SR LS4278 - LS4278 SR CS3070 - CS3070 SR CS4070 - CS4070 SR, CS4070 HC MT20X0 - MT2070, MT2090	1 month*
<b>Zebra Connected Front-Line Worker Products</b>			
Mobile Computers	ET80, ET85	Rugged Tablets	36 months
Mobile Computers	L10, L10ax, L10 Android	Rugged Tablets	36 months
Mobile Computers	ET60, ET65, ET60W, ET65W	Rugged Tablets	36 months
Mobile Computers	Accessories	<b>Includes:</b> <b>Soft Goods:</b> Hand straps & lanyards Back-of-Hand Mount Wrap Back-of-Hand Mount Strap Belts & shoulder straps Holsters (rigid and fabric) Protective Boots (Exoskeleton) Screen Protectors Stylus Wearables (replacement pads, straps, boots, freezer pouch and buckles) Headset replacements (windscreens, ear pads and headbands) <b>Cables</b> <b>Non-powered mounts</b>	1 month
<b>Zebra Circular Economy Products</b>			



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Product Line	Product	Family Description	Hardware Warranty Duration
Certified Refurbished Products	Refurbished Devices	Zebra Certified Refurbished Devices	3 months
Zebra Regional Warranty Exceptions			
Product Line / Region	Product	Family Description	Hardware Warranty Duration
Printing Solutions/ EMEA	ZT220, ZT230, ZT111, ZT231 ZT411, ZT421, ZT400 Series RFID (ZT411R, ZT421R) ZT510 ZT610, ZT620, ZT600 Series RFID (ZT610R, ZT620R) 220Xi4, ZE5X1, ZE5X1R	Industrial Printers and Print Engines	24 months Printer, with cutter and wear parts (platen rollers, belts, rollers) limited to 12 months. See Printer Products, Printheads, on Page 1.
Printing Solutions/ EMEA	ZD120, ZD220, ZD230, ZD411, ZD421, ZD510-HC, ZD611, ZD611R, ZD621, ZD621R, Desktop Printers purchased after April 1, 2024	Desktop Printers purchased after April 1, 2024	36 months Printer See Printer products and printhead details in this section
Printing Solutions/ APAC	Printheads	All Printheads excluding ZXP Series 9 Printheads and excluding Direct to Card Printheads.	6 months



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<b>Notes:</b>			
* Zebra applies a 12 month warranty to batteries not specifically mentioned in this list.			
** Lifetime shall mean five (5) years following the effective end of sale (EOS) date as announced by Zebra but no later than the Zebra announced end of service effective date for such Product.			
*** Zebra applies a 12 month warranty to Barcode Supplies provided the recommended storage conditions are followed. Recommended storage conditions are found on Zebra's material specification sheets.			
Contact your Zebra Supplies specialist for further information			
**** Zebra conducts extensive compatibility testing with our printers and media to ensure trouble-free operation. This includes testing of the linerless cutter and linerless tear options. It is important to the use and maintenance of the Zebra linerless printers to use linerless media with an adhesive formulation matched to the material of the platen roller. This will ensure the label will not adhere to the platen and wrap around itself as the motor advances the media.			
Warranty Exceptions:			
This Limited Warranty does not cover damage resulting from:			
– External causes such as accident, abuse, misuse			
– Servicing of printers not performed or authorized by Zebra including disassembly of the printer to clean built-up adhesive from third party media			
– Use of printers other than in accordance with product instructions			
– Failure to follow manufacturer's instructions and failure to perform preventive maintenance			
– Use of printer media or supplies not provided by Zebra			
– Incorrect storage and handling of Zebra Certified Supplies products. Please refer to product specification sheets for recommended storage conditions and duration.			
Printer Performance and Third Party Media:			
The use of third party media can cause a reduction in printer performance including:			
– Poor print quality			
– Jams due to the label wrapping around the platen roller. Use of any instruments to attempt to remove media that becomes wrapped around the printer platen, will cause irreparable damage to the platen			
– Jams due to the cutter mechanism accumulating adhesive			
– Jams due to the printhead accumulating adhesive			